

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi  
Assignee: Siebel Systems, Inc.  
Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model  
Application No.: 10/602,260 Filing Date: June 23, 2003  
Examiner: William V. Saindon Group Art Unit: 3623  
Docket No.: OIC0050US Confirmation No. 1943

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Austin, Texas  
May 28, 2010

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT  
UNDER 37 C.F.R. § 1.97(c)(2)**

Dear Sir:

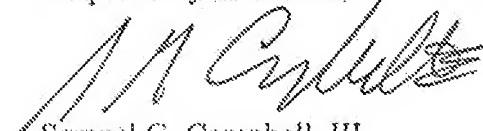
Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 37 C.F.R. § 1.98(a)(2), which was amended on September 21, 2004, to eliminate the requirement for submitting a copy of each U.S. patent or U.S. patent application publication listed in an IDS, no copies of U.S. patents or U.S. patent applications are provided. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

Please charge the fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306.

Respectfully submitted,



Samuel G. Campbell, III  
Attorney for Applicant(s)  
Reg. No. 42,381  
Telephone: (512) 439-5084  
Facsimile: (512) 439-5099